

Claim Guidance

In the event that you should need to make a claim, your first port of call should always be the Zurich claims team.

Our Claims Guidance

- Notify the appropriate claims team as soon as possible. Please find the relevant phone numbers, addresses and emails below.
- Preserve any damaged or defective property in connection with your claim.
- Notify the police in respect of any damage caused by theft, attempted theft or malicious damage and note your crime reference number.
- If you have received any legal correspondence, please ensure that this is forwarded to the appropriate claims team as soon as possible.
- Take preventive action to minimise further damage or injury.
- Supply full details of the claim in writing together with any evidence and information that maybe relevant so that the claim can be investigated and verified.

PROPERTY CLAIMS

New Claims: 0800 0280 336 (and general queries)

E Mail: farnboroughpropertyclaims@uk.zurich.com (new claims and general queries)

Property Claims, PO Box 3303, Interface Business Park, Swindon, SN4 8WF

MOTOR CLAIMS CENTRE

Zurich Municipal Motor Claims, PO Box 3322, Interface Business Park, Swindon, SN4 8XW

New Claims: 0800 916 8872

Email :- zmmotorclaimsoffice@uk.zurich.com

Own Damage: 0800 232 1913

Third Party team: 0800 169 5772

LIABILITY CLAIMS – Employers Liability, Public Liability, Travel Claims

Tel: 0800 917 7207 Technical Claims Unit, PO Box 314, Farnborough, Hampshire, GU14 0WJ

E-mail: New Claims Only fnlc@uk.zurich.com

General Correspondence: zmflc@uk.zurich.com

LEGAL EXPENSES CLAIMS – DAS

Please call 01179342116 (please quote the policy number)

We would also advise you to contact us so that we can provide additional support in liaising with the insurance company.