

# HOSPITAL PARKING – Information for Link Scheme Administrators

## Hospital Parking Cards

Link Hospital Parking Cards are supplied to be displayed by volunteers when parking at Hospitals; these are available from Community First (please contact [linkproject@communityfirst.org.uk](mailto:linkproject@communityfirst.org.uk))



## Blue Badges

If the driver or client has a Blue Badge, these must be displayed if parking in a Blue Badge Bay.

Organisational Blue Badges may be applied for from <https://apply-blue-badge.service.gov.uk/applicant>

Any enquiries should be addressed to [bluebadge@wiltshire.gov.uk](mailto:bluebadge@wiltshire.gov.uk)

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## Parking arrangements for each hospital are listed below

If you are advised of any changes to parking arrangements or would like details for any hospital or facility not listed, please contact Heather - [hpinney@communityfirst.org.uk](mailto:hpinney@communityfirst.org.uk)

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### Salisbury District Hospital (SDH)

<https://www.salisbury.nhs.uk/getting-to-the-hospital/>

Car Parking Enforcement is in place on this site and applies to all staff, volunteers, and the general public.

Salisbury District Hospital has agreed that Link Volunteer drivers will be exempt from parking charges in hospital car parks.

Each Link Scheme must provide a list of drivers and vehicle registration numbers. They will then be given an exemption on the system for 6 months. The contact at SDH is Simon Rigler [simon.rigler@nhs.net](mailto:simon.rigler@nhs.net)

Link volunteer drivers can park in the Link bays or any hospital car park. If the passenger or patient being transported holds a disabled blue badge they can park in the disabled bays, providing the badge is displayed.

Parking queries to: Simon Rigler [simon.rigler@nhs.net](mailto:simon.rigler@nhs.net) (Car Park Manager) on 01722 336262 ext 5614

**Millstream Medical Centre, Avon Approach, Salisbury, SP1 3SL**

[www.sarumhealthgroup.co.uk](http://www.sarumhealthgroup.co.uk)

Please send a list of your drivers to Mr Penn Hutcheon, Operations Lead, Sarum Health Group  
01722 322726 [p.hutcheon@nhs.net](mailto:p.hutcheon@nhs.net)

Whilst the carpark is usually for Blue Badge Holders, Link Drivers who are registered with them may also use the dedicated carpark.

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**Swindon Great Western Hospital (GWH)**

<https://www.gwh.nhs.uk/patients-and-visitors/onsite-amenities/parking/>

GWH operates an ANPR system. Vehicle number plates are registered at the entrance to the car park. Drivers must then go to the reception desk (when it is open) and tell them that they are a Link driver and they will be issued a free exit ticket.

If the reception desk is closed (for example at weekends), drivers should press the help button upon exit.

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**Southampton General Hospital (SGH)**

<https://www.uhs.nhs.uk/for-visitors/southampton-general-hospital/parking-at-southampton-general-hospital>

Drivers can park for free and will be let out of the car park by pressing the help button and explaining they are Link drivers.

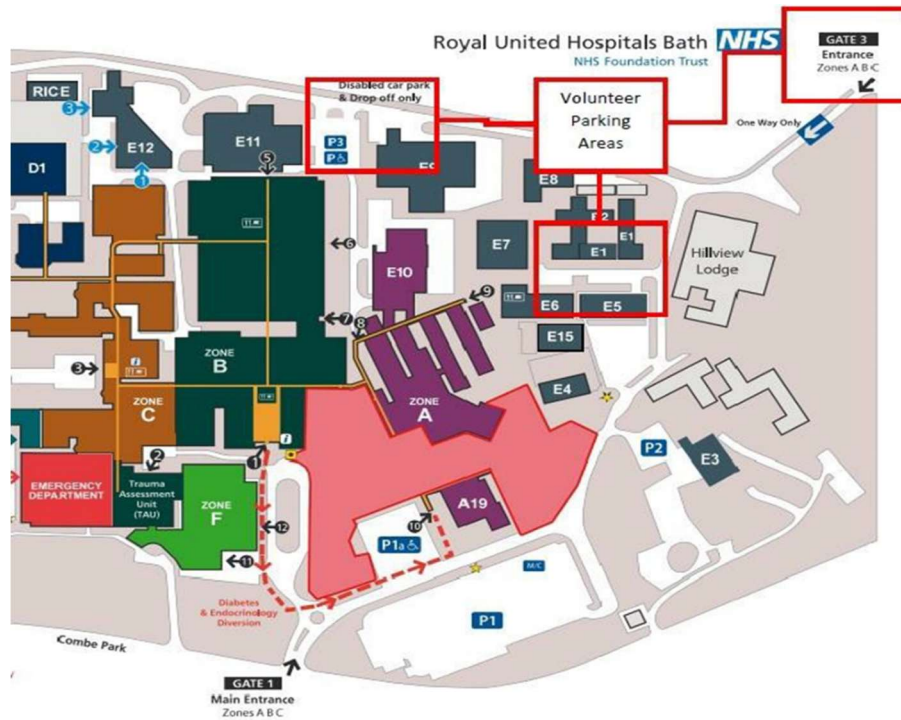
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**Royal United Hospital Bath (RUH)**

<https://www.sabaparking.co.uk/royal-united-hospitals-bath-nhs-foundation-trust>

Royal United Hospital Bath has agreed that Link Volunteer drivers will be exempt from parking charges in allocated parking bays for volunteer drivers, when clearly displaying the Link Hospital Parking Card.

Volunteer parking bays have been installed at three locations across the site.



Oasis Café/Swimming Pool (7 Spaces) What 3 Words Location [///hello.craft.tools](http://hello.craft.tools)

Time restricted spaces at Gate 3 (12 Spaces) What 3 Words Location [///scale.sheet.pound](http://scale.sheet.pound)

Car Park P3 (6 Spaces) What 3 Words Location [///split.public.sounds](http://split.public.sounds) (Currently Unavailable)

It is important to note that the spaces at Gate 3 are time restricted, and parking in this area is not available for Link/volunteer ambulance drivers between 08:00 – 09:00 and 15:00 – 16:00 Mon–Fri.

**Contact details:**

Parking Shop: Main Entrance, Atrium RUH Bath

Opening hours: M-F 0900 – 1700Hrs

Telephone: 01225 826 274

Email: [ruhshop.uk@sabagroup.com](mailto:ruhshop.uk@sabagroup.com)

**The Riverside Health Centre** Might be being used as an overflow for RUH.

James St West, Bath, Avon, BA1 2BT

Parking is limited to a couple of disabled bays and a staff car park suggested for drivers look for street parking use the nearby Sainsburys.

**Bath Clinic**

Claverton Down Rd, Claverton Down, Combe Down, Bath BA2 7BR

<https://www.circlehealthgroup.co.uk/hospitals/bath-clinic>

There are **no longer any parking restrictions at Bath Clinic**. Link drivers may now park on-site while waiting for patients without registering their details.

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### **Sulis Hospital Bath**

Foxcote Ave, Peasedown St John, Bath BA2 8SQ

<https://www.sulishospital.com/how-to-find-us#:~:text=We%20have%20plenty%20of%20free,an%20overflow%20car%20park%20underneath.>

There are no parking charges for patients and visitors to Sulis Hospital. Link drivers can simply park without taking any further action.

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### **St Martin's Hospital**

Midford Road, Bath, BA2 5RP

<https://www.nhs.uk/services/hospital/st-martins-hospital-bath/RVN2B/facilities>

Free parking available on site.

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### **Bristol Royal Infirmary including Bristol Children's Hospital, Bristol Eye Hospital, and Bristol Dental Hospital**

<https://www.uhbristol.nhs.uk/patients-and-visitors/travelling-to-and-from-our-hospitals/patients-and-visitors/>

Please send the details below to Jackie Cobban (Green Travel & Car Parking Coordinator) to ensure your volunteers have access to appropriate parking and to not receive a PCN fine.

- Start date of permit
- Name of driver
- Vehicle registration number

Jackie's contact details are: [jackie.cobban@uhbw.nhs.uk](mailto:jackie.cobban@uhbw.nhs.uk) or [sustainabletravelandcarparking@uhbw.nhs.uk](mailto:sustainabletravelandcarparking@uhbw.nhs.uk)

Nothing needs to be displayed in volunteer vehicles as these are electronic permits/memberships which are linked to the ANPR system and to the parking warden's hand-held PDAs.

These permits are for entry and parking in the patient-visitor car parks only. Please ensure your drivers park only in permitted areas and within regular marked parking bays (i.e. not in any unauthorised parking bays, loading bays, red or yellow lines, police or ambulance bays other than those mentioned or disabled bays without a blue badge displayed).

Please do inform the Parking team at BRI if any driver changes his/her vehicle and if any of the drivers stop working for your Link Scheme.

Volunteer digital permits issued upon request by the volunteer organisations are now issued for 12 months, so expiry dates should be diarised so you can notify them if a permit needs to be renewed.

### **St Michael's Hospital**

**The reserved volunteer parking bays at St Michael's Hospital have been removed.**

The volunteer driver's electronic (digital permits) allow volunteers to park in any regular marked out parking bay in any of our patient-visitor car parks free of charge, provided the driver adheres to the terms and

conditions displayed in the car parks. The electronic permits prevent the ANPR camera system from issuing parking charge notices for non-payment

### **Blackberry Hill Hospital**

Manor Road, Fishponds, Bristol, BS16 2EW – waiting for confirmation we have been added to whitelist.

### **Hengrove Community Hospital**

Hengrove Promenade, Bristol BS14 0DE

<https://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/south-bristol-community-hospital/how-to-find-us/>

There is a multi storey car park opposite to the main entrance and this is 'pay on exit'. Link drivers should go to the main reception to log their registration details upon showing the Link badge and on exit should be able to just drive out. There is a one way system and a drop off place next to the Disabled Parking. Toilets and a cafe are in the reception area. Unfortunately whitelist parking is not available.

### **North Bristol Community Diagnostic Centre**

Highwood Lane, Patchway, Bristol, BS34 5TL

On ASDA site. Enter Registration in reception

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### **Southmead Hospital**

Southmead Rd, Bristol BS10 5NB

<https://www.nbt.nhs.uk/our-hospitals/southmead-hospital>

All Link drivers should park in the main Brunel Car Park at the hospital to park and display the Link Hospital Car card on their dashboard. When parking in multi-storey drivers need to go to parking enquiries at the reception desk or the parking office opposite the desk and give in their car registration number. This gives free parking and easy exit.

Patient drop off bays are available outside the Emergency Department where you can park for up to 30 minutes free of charge and inside the Brunel multi-storey car park park at Level 1. There are three drop-off bays and a short, level, walk to the inside of the main entrance area. Next to this internal drop-off area is the public wheelchair stowage. However, access to the Brunel Building is ANPR barrier-controlled and when the car park is full, entry is only permitted on a one-for-one exit.

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### **Practice Plus Group Hospital**

The Brooms, Emersons Green, Bristol, BS16 7FH

<https://practiceplusgroup.com/hospitals/emersons-green/visitor-patient-information/>

Parking Eye manage the parking here: all visitors are asked to enter their registration details on a tablet in Reception within 10 minutes of arrival.

Alternatively, individual Link schemes can send Vehicle Registration Numbers to Lisa Foulger [lisa.foulger@practiceplusgroup.com](mailto:lisa.foulger@practiceplusgroup.com) at the hospital so that they can be added to the permit system

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### **Cossham Hospital**

Cossham Hospital, Lodge Road, Kingswood, Bristol, BS15 1LF

<https://www.nbt.nhs.uk/our-hospitals/cossham-hospital>

There are 54 pay and display car parking spaces plus an additional 11 disabled and 11 renal disabled spaces. Link Volunteer drivers do not have to pay but must clearly display a Hospital Parking Card.

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### **Chippenham, Melksham, Savernake, Trowbridge, and Warminster Community Hospitals**

You will need to give details of your volunteer drivers to the local NHS Facilities Administrator Lorrie Stephens at ([gwh.wilts.parkingpermits@nhs.net](mailto:gwh.wilts.parkingpermits@nhs.net) or 01672 517350), who manages the whitelists at these hospitals. This ensures that their Vehicle Registration Numbers are recognised by the Automatic Number Plate Recognition (ANPR) system. Drivers whose cars are on the whitelist do not need to register using the iPads in the hospital reception areas.

Please note - emails can get blocked by the spam server. Please do ask for confirmation of changes and follow up if no response is received.

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### **Devizes Health Centre**

Marshall Road, Devizes, SN10 3UF

<https://www.accessable.co.uk/nhs-property-services/access-guides/devizes-health-centre>

Free Parking – Blue Badge Bays and Drop-off point

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### **Practice Plus Group Surgical Centre, Devizes,**

Marshall Road, Devizes, Wiltshire SN10 3UF

<https://practiceplusgroup.com/hospitals/devizes/visitor-patient-information/>

Free parking available on site

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### **Northlands Surgery, Calne**

North St, Calne SN11 0HH

<https://www.northlands-surgery.co.uk/news>

When you enter the car park the APNR camera will take an image of the vehicle number plate. Drivers must enter their number plate details into one of the two available tablets located on reception within 10 minutes.

Please note: They will need to repeat this process during each visit to the practice.

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### **CHEC Clinic**

Warwick House, Edison Park, Hindle Way, Swindon. SN3 3RB

Enter registration in PAD in reception

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## **Trowbridge Health Centre**

Hammersmith Fields, Trowbridge BA14 8LW

<https://www.trowbridgehealthcentre.co.uk/opening-hours>

The policy for patients, drivers of patients and ambulances is that they have up to 90 minutes free parking, should they stay any longer they must obtain a parking permit by registering on the touch screens inside the premises and enter their full correct vehicle registration. There are touch screens at both ends of Trowbridge Health Centre.

Blue Badge Holders are not exempt they also must register their vehicle if they go over the 90 minutes.



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**Oxford University Hospitals** Oxford · 0300 304 7777

**Nuffield Orthopaedic Centre**

**John Radcliffe Hospital**

**Churchill Hospital**

**Horton General Hospital** Banbury · 01295 275500

<https://www.ouh.nhs.uk/patient-guide/transport-costs/parking-concessions/>

Please send drivers details to Julia Webb the Travel and Transport Administrator [anpr.parking@oxnet.nhs.uk](mailto:anpr.parking@oxnet.nhs.uk) so that they may be added to the whitelist.

Drivers may park in any Patient and Visitor car park (not disabled bays) and use the 30 minute drop off bays if they need to take the patient into clinic before moving their vehicle.

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## **Tetbury Hospital Trust**

Malmesbury Road, Tetbury, GL8 8XB

<https://www.tetburyhospital.co.uk/departments/outpatients/>

Free parking is available on site.

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## **Tewkesbury Community Hospital**

Barton Rd, Gloucestershire, Tewkesbury, GL20 5GJ

<https://www.ghc.nhs.uk/our-teams-and-services/community-hospitals/>

Free parking is available on site.

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## **Spire Cardiff Hospital**

Glamorgan House, Croescadarn Rd, Pontprennau, Cardiff, CF23 8XL

<https://www.spirehealthcare.com/spire-cardiff-hospital/find-us/locations/>

Free parking available on site. Patients and visitors will need to register their vehicles on the tablets provided in reception areas on arrival to avoid a parking penalty.

what3words [///spray.analogy.causes](https://www.what3words.com/spray-analogy-causes)

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## Frome Community Hospital and Medical Centre

Enos Way, Frome, Somerset, BA11 2FH

<https://www.somersetft.nhs.uk/community-hospitals/>

Free parking available on site

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## Cheltenham General Hospital (CGH)

Sandford Rd, Cheltenham GL53 7AG

<https://www.gloshospitals.nhs.uk/your-visit/travel-parking/>

There is currently no provision for volunteer parking at this hospital. *There is a 15 minute grace facility for an ambulance, public and disabled drop-off/pick-up that also enables people the opportunity to find a car parking space.*

All car parks across the hospital site have a number of disabled bays for **Disabled Blue Badge holders** and may **park free** in accessible spaces. If you are unable to find a vacant accessible disabled space, you **must** pay for your parking at the current patient and visitor rates advertised across the car parks. Blue badge holders can also park within a normal pay and display bays for free that are not behind a barrier but must display a valid blue badge card.

### How to pay for parking

There are two types of visitor car parks on our hospital sites:

- **pay and display:** pay for your parking using one of the payment machines within the car parking area and display your purchased ticket in your windscreen. The payment machines are cashless or alternatively you can purchase parking via the Saba Parking UK app or website.

At Cheltenham – College Road Car Park and Thirlestaine Car Park (Breast Centre)

- **pay on exit:** take a ticket at the barrier and pay at a machine on foot before returning to your car. These payment machines accept cash, debit or credit card and the option to use contactless payment.

At Cheltenham – Sandford Road Car Park

### Saba parking app

You can also pay for parking using the Saba Parking UK app, if you are parking at:

- College Road (Cheltenham General Hospital)
- the Breast Centre (Thirlestaine) (Cheltenham General Hospital)
- the Orchard Centre (Gloucestershire Royal Hospital)
- Hope House (Gloucestershire Royal Hospital)

You can download the Saba Parking UK app from the App Store (iOS) or Google Play (Android) stores.

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**Royal Bournemouth Hospital**  
<https://www.uhd.nhs.uk/visit/parking>

At Bournemouth Hospital there are dedicated Patient Transport spaces outside the West Wing entrance as well as the usual 20 minute drop off spaces located around the site.



**NHS**  
**University Hospitals Dorset**  
 NHS Foundation Trust

**Royal Bournemouth Hospital**  
 site plan  
 May 2022

**Key**

- Link corridors
- Stairs
- Lifts
- Baby change
- Coffee bar
- Restaurant
- WC male and female
- Disabled WC
- Pharmacy
- Helicopter pad
- Public telephone
- Car parking for patients and visitors
- Disabled car parking
- Staff car parking
- Bus stop
- Drop off point
- Site compound for hospital extension
- Pedestrian access
- The BEACH Building opening 2024
- West Wing
- East Wing

**Vehicle access to site**

**Pedestrian access to site**

The two smaller diagrams show specific access routes:
 

- Vehicle access to site:** Shows routes for cars, including a 'New access road one way only' and 'Drop off point' areas.
- Pedestrian access to site:** Shows routes for foot traffic, including 'New access road one way only' and 'Drop off point' areas.

Volunteer drivers are welcome to use these spaces to facilitate drop off or to wait for their pickup, providing they are part of a formal volunteer driver scheme and have a Hospital Parking Card on display.